C-TPAT Mutual Recognition

EORI Registration and Maintenance

A Decade of Supply Chain Security and Innovation

C-TPAT
Customs-Trade Partnership Against Terrorism

Login Screen

https://mrctpat.cbp.dhs.gov

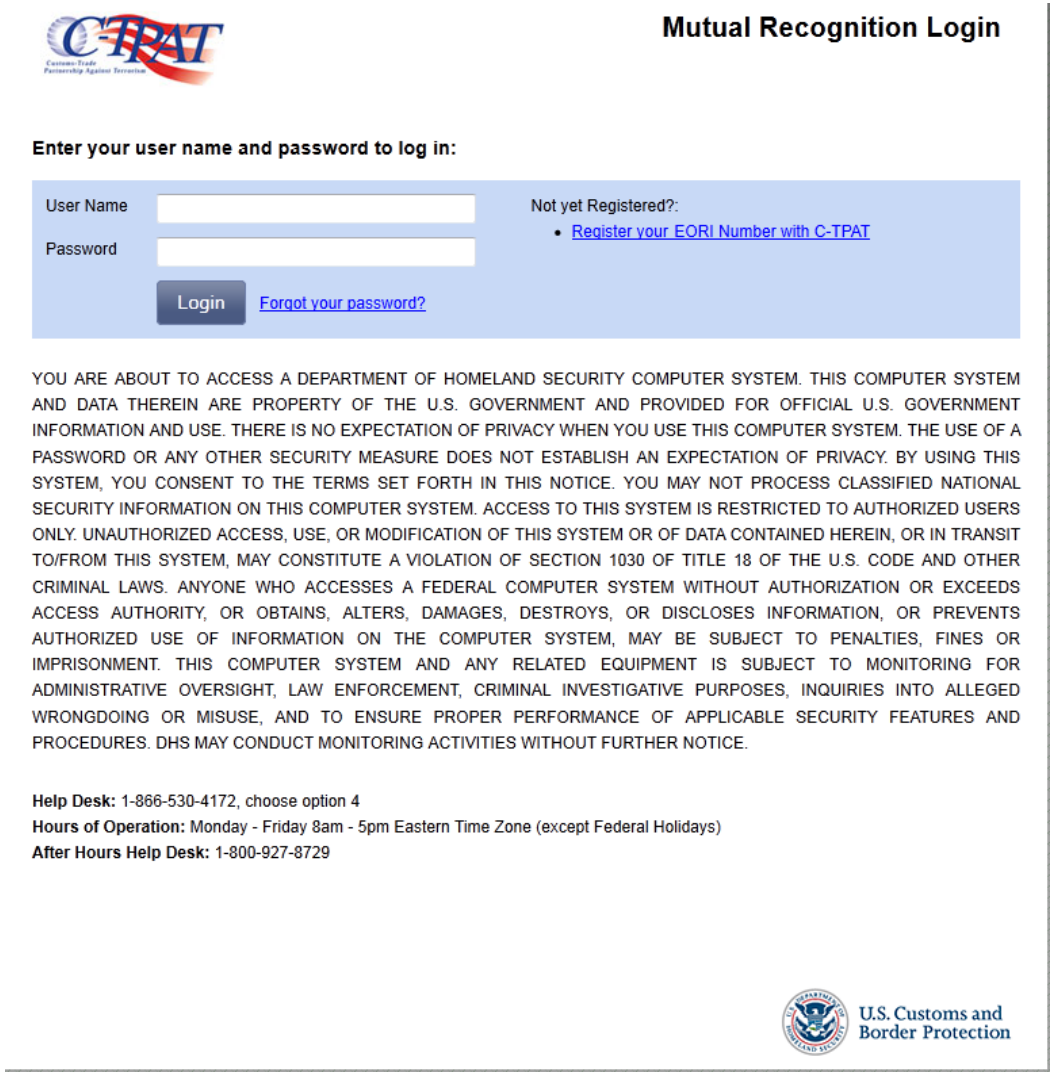
Page allows users who already have an account to enter their User Name and Password.

Page provides a link to request a password reset in the event a user has forgotten their password.

Link to the right to allow users to Register their TAXUD EORI number.

DHS standard notification that users are about to enter into a US Government website.

Help Desk number located at the bottom.



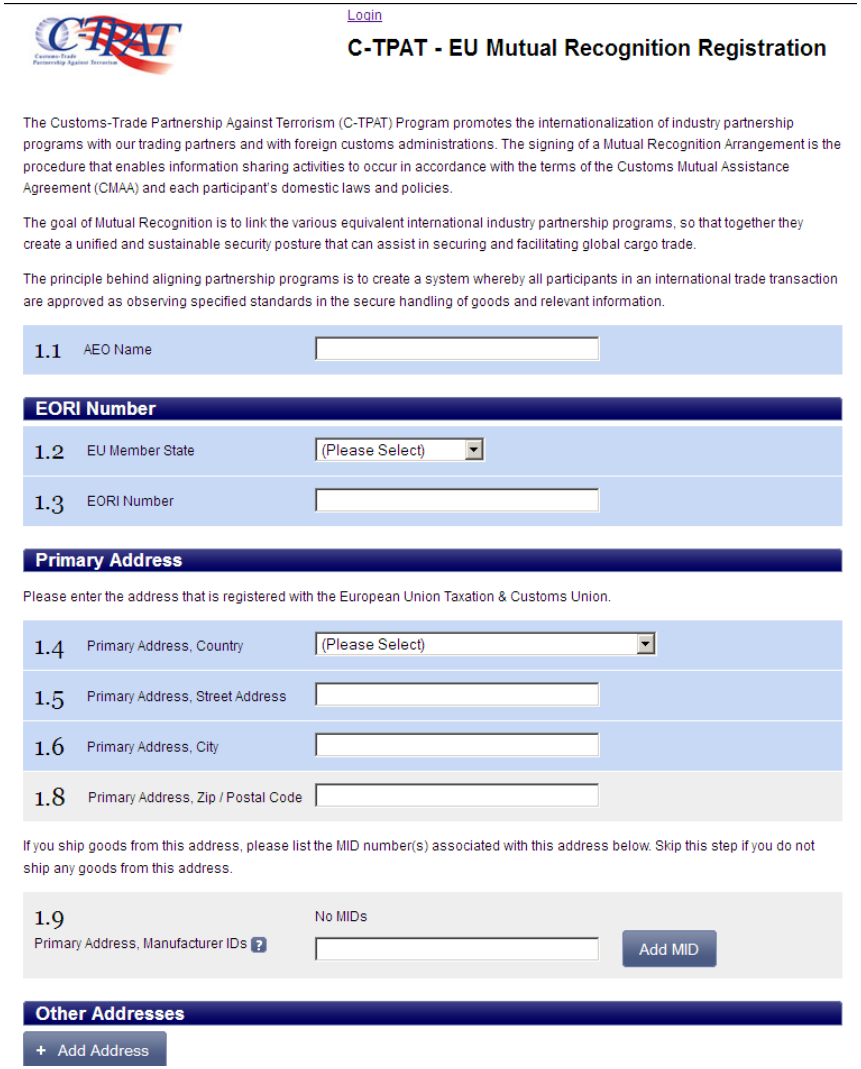
Registration (part 1 of 2)

Text at the top to explain what Mutual Recognition is.

Authorized Economic Operators are asked to provide their Name, Member State issuing the AEO certificate, EORI Number, and their Primary Address that was used in their AEO registration with their Member State.

Companies are also asked to provide the Manufacturer Identification numbers (MIDs) associated with the Primary Address.

The ? icon provides a link to additional information about MIDs.

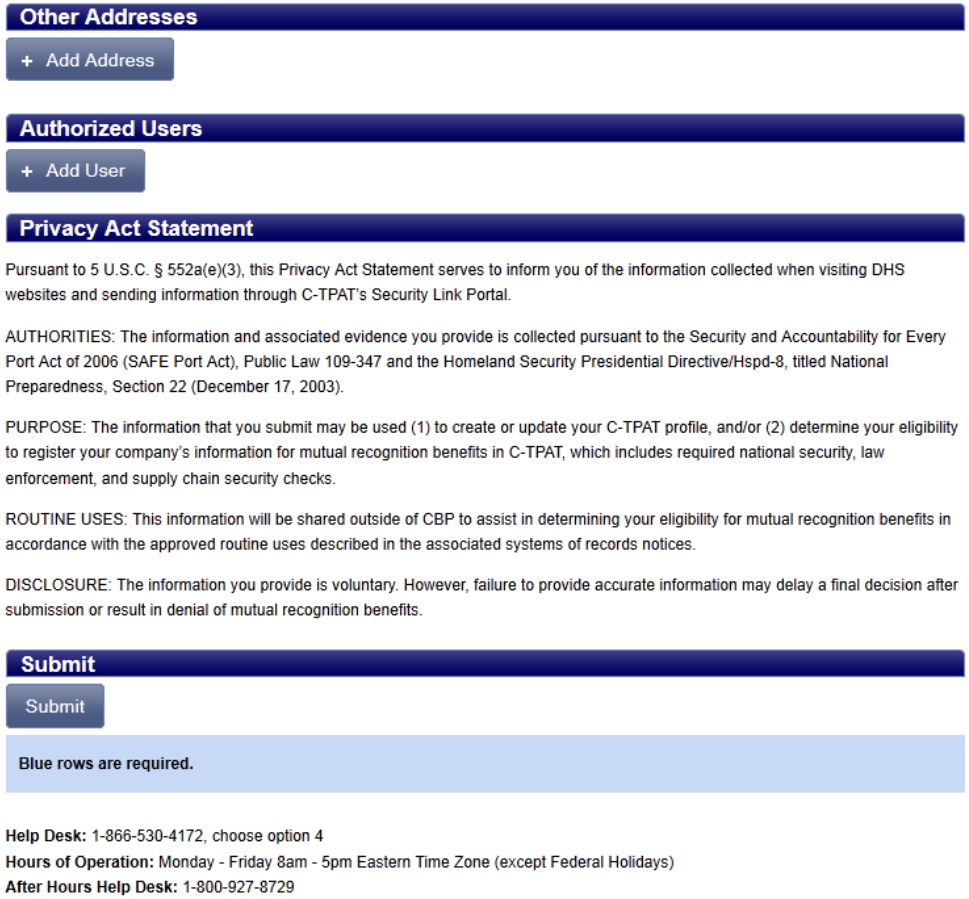


Registration (part 2 of 2)

Users will scroll down to continue their registration process.

Companies will have the option to identify additional addresses and those additional address' MIDs. For each MID to be considered for benefits, the corresponding address must be provided.

Companies can provide the names and email addresses of authorized users who will have access to manage this registration after it has been approved by a CBP official.



Registration (Add Address)

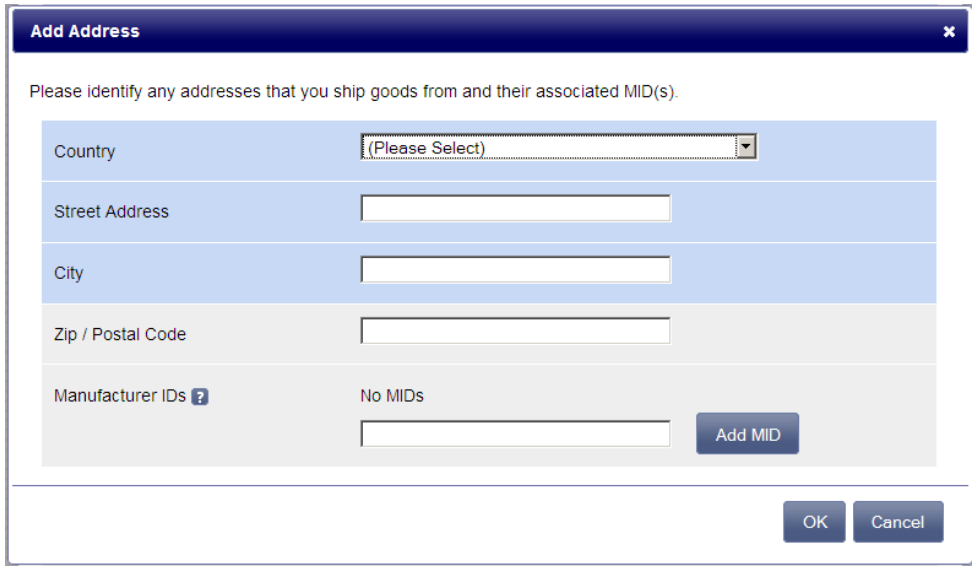
When users click on the + Add Address , they will receive a pop up asking for the additional address information.

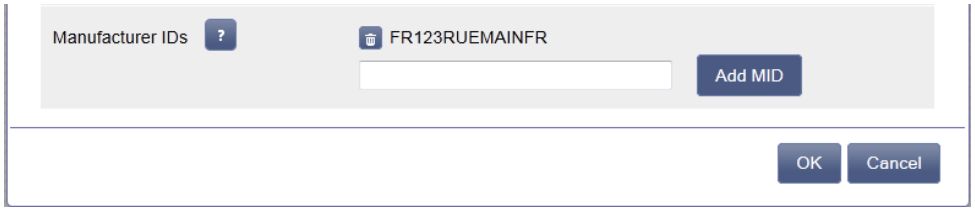
At the bottom, the list of Manufacturer IDs is listed.

Users who enter a MID must click the Add MID button. The icon allows users to delete if a MID was entered with an error.

The ? icon provides a link to additional information about MIDs.

The second image to the right provides an example of a MID entered successfully before clicking Ok.



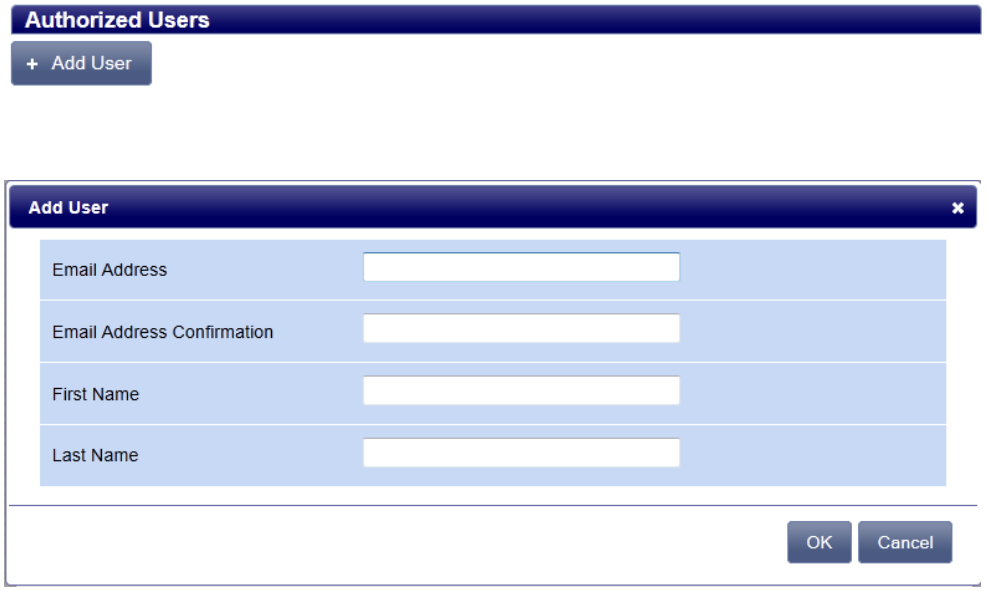


Registration (Add User)

When users click on the + Add User , they will receive a pop up asking for the email address, first and last name of the authorized users.

After completing the Add User form, click the Ok button. To add additional users, click the + Add User again.

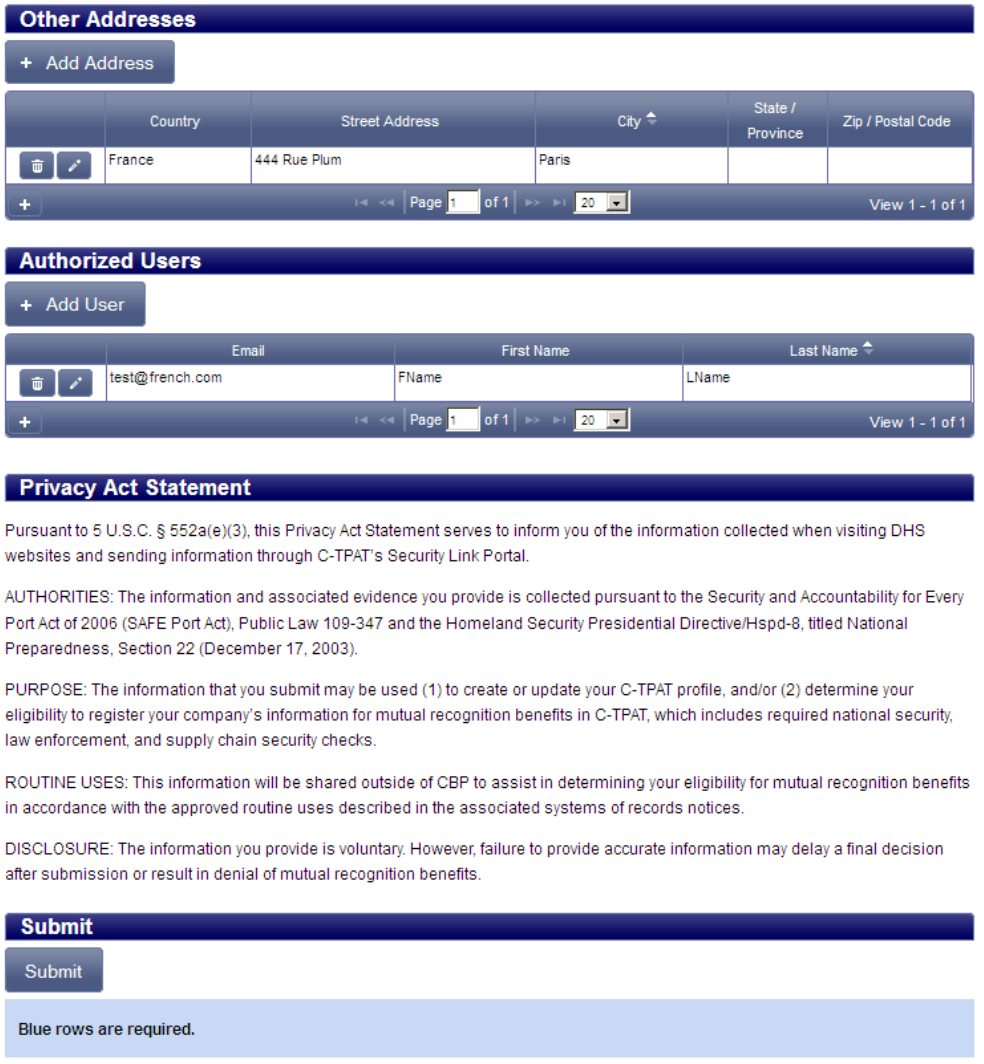
Once the registration has been approved by a CBP official, users identified as Authorized Users in this registration will receive a confirmation of the registration's approval and a separate email with instructions on how to create a password so they can login.



Registration (Completed)

To the right is a completed registration with one additional address and one identified authorized user.

Users should read the Privacy Statement prior to clicking submit for a full understanding of how the provided data may be used.



Registration (Confirmation)

After clicking submit, users will be provided a copy of the data included in the registration. Users are welcome to use the internet browser's Print Page functionality to preserve a copy of the registration if they wish.

Login

C-TPAT - EU Mutual Recognition Registration

Thank you for your registration. A U.S. Customs and Border Protection official will be reviewing your registration information. You will be notified once a review has been completed.

AEO Name	French Company

EORI Number

EU Member State	France
EORI Number	FR1234567890

Primary Address

Country	France
Street Address	123 Rue Main
City	Paris
Zip / Postal Code	
Manufacturer IDs	FR123RUEMAINFR

Other Address 1

Country	France
Street Address	444 Rue Plum
City	Paris

Decision Email: Rejected

Authorized users will receive an email indicating the decision of CBP regarding their EORI registration.

Rejected Emails could be for one of the following reasons:

- No record of the EORI number in the CBP system
- Duplicate records, the EORI number has already been registered
- Rejection from a CBP official

In the even the registration is rejected by a CBP official, a customized reason from the CBP official will be provided.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Rejected: C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Your MRA Registration submission has been rejected.

CBP does not have record of the EORI number you provided. Please verify the EORI number you entered.

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Rejected: C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Your MRA Registration submission has been rejected.

The EORI number you provided has already been submitted as part of a MRA Registration. Please make inquiries within your company's management team.

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

Decision Email: Rejected

In the event a duplicate registration attempt is made, a notification will be sent to the users associated with the registered EORI number to inform them that an additional attempt was made to register their EORI number and to please make inquiries within their company to ensure duplicate efforts are not being made.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Duplicate C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Someone attempted to submit a MRA Registration using the same EORI number that was provided by your company. A EORI can only have one active registration.

Please make inquiries within your company's management team.

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

Decision Email: Approval

An approved registration will generate an accepted email.

In addition, whenever a decision on a MID is rendered by a CBP official (after an initial registration or in the future if a new MID is added), an email indicating a status change in a MID associated with the registration will be send out.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Accepted: C-TPAT MRA Registration

This is an automated message from the U.S. Customs Border Protection (CBP), Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are the primary point of contact for EORI number <number>.

Your recent attempt to register your EORI number has been accepted.

To review the complete record and status of MRA Registration, please visit https://mrctpat.cbp.dhs.gov

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: Status Update: C-TPAT MRA Registration

This is an automated message from the U.S. Customs Border Protection (CBP), Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are the primary point of contact for EORI number <number>.

A decision was rendered on the Manufacturer Identification (MID) numbers provided in your MRA Registration .

To review the complete record and status of the Manufacturer Identification (MID) numbers associated with your MRA Registration, please visit https://mr.ctpat.cbp.dhs.gov

If you have any questions, please contact a C-TPAT representative at mutual.recognition@dhs.gov

Create User Password

Authorized users whose registration is approved will also receive an email with instructions to create a password.

By clicking on the link in their email, they will be taken to a web page to provide a secure password. Users should take note of the instructions which outline the rules for a valid password.

FROM: mutual.recognition@dhs.gov
TO: <user email address>
SUBJECT: C-TPAT EORI New Contact

This is an automated message from the U.S. Customs Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are a point of contact for EORI number <ERORI Number>.

A C-TPAT Mutual Recognition Registration user account has been created for you. Your account will not be active until you have successfully set your password.

Your user name is: <email@email.com>

Your password must comply with the following rules:

- The password is at least eight (8) characters long
- The password contains characters from each of the following four categories:
  - English uppercase characters (A - Z)
  - English lowercase characters (a - z)
  - Base 10 digits (0 - 9)
  - Non-alphanumeric (for example: !, $, #, or %)
- The password does not contain three or more characters from your account name
- The password is not one that you have used in the past ten (10) passwords

To set your password, please click on the following link:

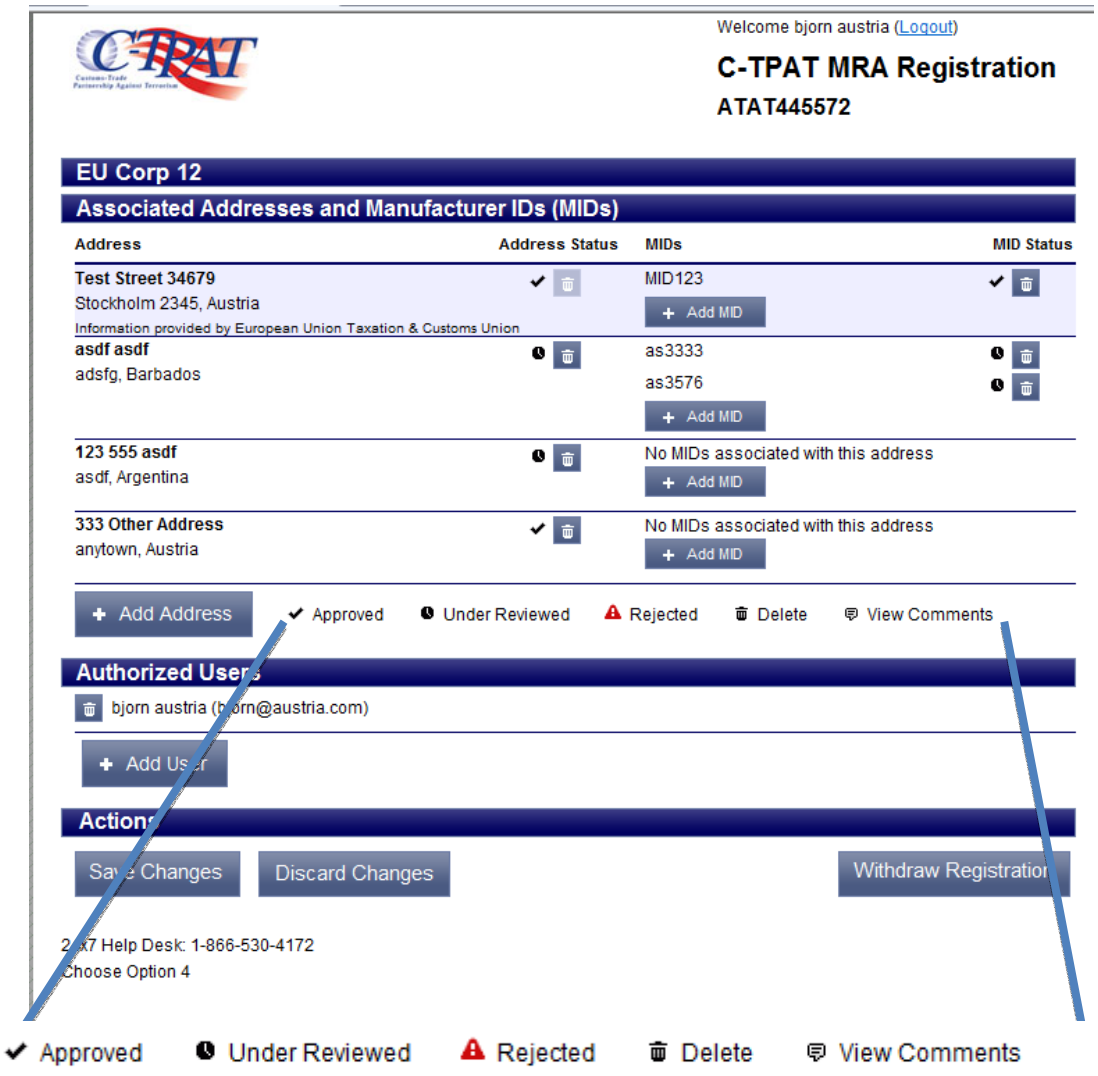
https://mrctpat.cbp.dhs.gov/SetPassword?token=

This link to set your password will expire on <date to expire> (Eastern Time Zone). If the link has expired, you will need to submit a request to set your password again at https://mrctpat.cbp.dhs.gov/GetPasswordToken

Managing Registration

After successfully creating a password. Users can login and review the current Registration status. Functionality allows for users to:

- Add additional Addresses
- Add additional MIDs
- Add additional Authorized Users
- Withdraw from the agreement

The first address listed (highlighted in light blue) is the Primary Address that was provided by the EU. This corresponds with the Primary Address provided by the company during the registration.

A legend provides insight into the icons used in on the screen.